

Sent: Monday, April 06, 2009 8:02 AM

Subject: Monthly Neighborhood Report

Prior Month Neighborhood Report

Ward	Subject	Reason	Type	Case Count		
ASYLUM HILL	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	20		
			L&I Housing Condition Urgent Service Request	10		
			Total	30		
		Total		30		
	Graffiti	Graffiti Complaint		CL&P Graffiti Case	1	
				DPW Graffiti Complaint	2	
				Total	3	
		Total		3		
	Public Works	Sanitation		DPW Bulky Waste Not Picked UP - Service Request	6	
				DPW Trash Cart Repair	1	
				DPW Trash Not Picked UP - Service Request	8	
				DPW Trash or Recycle Violation - Service Request	2	
				Total	17	
		Snow		Snow Driveway/Sidewalk Plowed In	1	
				Total	1	
		Streets		DPW Catch Basin (drain) Repair or Cleaning	1	
				DPW Report Pothole - Service Request	4	
				DPW Streets Other	3	
				Total	8	
		Transportation		Streetpole Replacement	1	
				Total	1	
		Total		27		
		Tax General	Assessor		Assessor Service Request	1

			Total	1
		Tax complaints	Tax Service Request	3
			Total	3
		Total		4
	Total			64
BARRY SQUARE	Development Services	Building and Trades Division	L&I Building Service Request Not Urgent	1
			Total	1
		Housing Code	L&I Housing Condition Non-urgent Service Request	7
			L&I Housing Condition Urgent Service Request	3
			Total	10
		Zoning	Zoning Violation Complaints	1
	Total		1	
	Total		12	
	Graffiti	Graffiti Complaint	CL&P Graffiti Case	1
			Total	1
		Total		1
	Mayors Office	Constituent Services	Constituent Services - Non urgent South Htfd	1
			Total	1
		Total		1

Ward	Subject	Reason	Type	Case Count	
BARRY SQUARE	Public Works	Sanitation	DPW Bulky Waste Not Picked UP - Service Request	3	
			DPW New/Replacement Recycle Bin - Service Request	5	
			DPW Trash Cart Repair	2	
			DPW Trash Not Picked UP - Service Request	5	
			DPW Trash or Recycle Violation - Service Request	2	
			DPW Waste & Recycling Other	1	
			Total	18	
		Streets	DPW Catch Basin (drain) Repair or Cleaning	1	
			DPW Curb Repair Service Request	2	
			DPW Streets Other	2	
			Total	5	
		Transportation	Streetlight Out - Referred to CL&P	1	
			Total	1	
		Tree Complaint	DPW Tree Complaint Service Request	1	
			Total	1	
		Total		25	
		Tax General	Assessor	Assessor Service Request	1
				Total	1
	Tax complaints		311 Call Center Tax Request	2	
			Tax Service Request	1	
			Total	3	
	Total		4		
	Total		43		
	BEHIND THE ROCKS	3-1-1	Call Center	Miscellaneous	1
				Total	1
Total				1	
Development Services		Building and Trades Division	L&I Building Service Request Urgent	2	
			Total	2	
		Housing Code	L&I Housing Condition Non-urgent Service Request	6	
			L&I Housing Condition Urgent Service Request	1	
			Total	7	

	Total		9
Public Works	DPW Clean City	DPW Clean Private Property	1
		Total	1
	Miscellaneous	DPW Other Service Request	3
		Total	3
	Sanitation	DPW Bulky Waste Not Picked UP - Service Request	5
		DPW New/Replacement Recycle Bin - Service Request	1
		DPW New/Replacement Trash Receptacle	1
		DPW Trash Cart Repair	3
		DPW Trash Not Picked UP - Service Request	6
		Total	16
	Snow	Snow Driveway/Sidewalk Plowed In	3
		Snow Service Request	2
		Total	5

Ward	Subject	Reason	Type	Case Count	
BEHIND THE ROCKS	Public Works	Streets	DPW Catch Basin (drain) Repair or Cleaning	1	
			DPW Dead Animal In Road Service Request	3	
			DPW Leaf Pickup	1	
			DPW Manhole Cover Repair	1	
			DPW Report Pothole - Service Request	2	
			Total	8	
		Transportation	Sidewalks	1	
			Streetlight Out - Referred to CL&P	2	
			Total	3	
		Total	36		
	Tax General	Tax complaints	311 Call Center Tax Request	1	
			Tax Service Request	1	
			Total	2	
		Total	2		
	Total	48			
	BLUE HILLS	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	7
				Total	7
Total			7		
Environmental Health		Trash Complaint	EHD Exterior Trash Rodent Complaint	3	
			Total	3	
		Total	3		
Public Works		DPW Clean City	DPW Clean City Property	1	
			Total	1	
		Facilities	DPW Facilities - Custodial	1	
			Total	1	
		Miscellaneous	DPW Other Service Request	2	
			Total	2	
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	4	
			DPW New/Replacement Recycle Bin - Service Request	4	
			DPW Trash Cart Repair	8	
			DPW Trash Not Picked UP - Service Request	2	
Total		18			

	Streets	DPW Dead Animal In Road Service Request	4	
		DPW Report Pothole - Service Request	1	
		Total	5	
	Transportation	Street Signs	1	
		Streetpole Replacement	1	
		Total	2	
	Total		29	
	Tax General	Assessor	Assessor Service Request	1
			Total	1
		Tax complaints	311 Call Center Tax Request	1
Tax Service Request			2	
Total			3	
Total		4		
Total		43		

Ward	Subject	Reason	Type	Case Count		
DOWNTOWN	Mayors Office	Constituent Services	Constituent Services - Non urgent Other	1		
			Total	1		
		Total	1			
	Public Works	Facilities	DPW Facilities - Custodial	DPW Facilities - Custodial	30	
				DPW Facilities - Non-Custodial	22	
			Total	52		
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	DPW Bulky Waste Not Picked UP - Service Request	1	
				DPW Trash Not Picked UP - Service Request	5	
			Total	6		
		Streets	DPW Catch Basin (drain) Repair or Cleaning	DPW Catch Basin (drain) Repair or Cleaning	1	
				DPW Report Pothole - Service Request	1	
			DPW Streets Other	1		
			Total	3		
		Total	61			
		Total	62			
		FROG HOLLOW	Development Services	Housing Code	L&I Exterior Trash Rodent Service Request	2
					L&I Housing Condition Non-urgent Service Request	14
L&I Housing Condition Urgent Service Request	5					
Total	21					
Zoning	Zoning Parking on Front Lawn			1		
Total	1					
Total	22					
Environmental Health	Parks		EHD Swimming Pool and Water Fountain Complaints	1		
			Total	1		
Total	1					
Public Works	Facilities		DPW Facilities - Non-Custodial	DPW Facilities - Non-Custodial	1	
				DPW Facilities Non-311 Non-Custodial Work Order	1	
			Total	2		
	Miscellaneous	DPW Other Service Request	DPW Other Service Request	1		
			Total	1		

Parks	DPW Ball Field Scheduling Service Request	1
	DPW Cemetery Service Request	2
	DPW Park Conditions And Complaint	1
	Wedding at COH Park	1
	Total	5
Sanitation	DPW Bulky Waste Not Picked UP - Service Request	2
	DPW Trash Cart Repair	1
	DPW Trash Not Picked UP - Service Request	10
	DPW Trash or Recycle Violation - Service Request	2
	Total	15
Streets	DPW Streets Other	1
	DPW Traffic/Walk Signal Service Request	1
	Total	2
Transportation	Sidewalks	1

Ward	Subject	Reason	Type	Case Count	
FROG HOLLOW	Public Works	Transportation	Streetlight Out - City Owned	1	
			Total	2	
		Total	27		
	Total	50			
NORTH EAST	Development Services	Building and Trades Division	L&I Building Service Request Not Urgent	1	
			L&I Building Service Request Urgent	1	
			Total	2	
		Housing Code	L&I Exterior Trash Rodent Service Request	3	
			L&I Housing Condition Non-urgent Service Request	12	
			L&I Housing Condition Urgent Service Request	2	
			Total	17	
		Total	19		
		Environmental Health	Public Health Safety	EHD Food Complaint - Service Request	1
				Total	1
	Trash Complaint		EHD Exterior Trash Rodent Complaint	1	
			Total	1	
	Total		2		
	Public Works	DPW Clean City	DPW Clean City Property	1	
			Total	1	
		Facilities	DPW Facilities - Non-Custodial	8	
			Total	8	
		Miscellaneous	DPW Other Service Request	1	
			Total	1	
		Parks	DPW Park Conditions And Complaint	1	
			Total	1	
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	3	
			DPW New/Replacement Recycle Bin - Service Request	6	
			DPW New/Replacement Trash Receptacle	1	
			DPW Trash Not Picked UP - Service Request	3	
			DPW Trash or Recycle Violation - Service	4	

			Request	
			Total	17
		Snow	Snow Driveway/Sidewalk Plowed In	2
			Total	2
		Transportation	New Streetlight Request	1
			Total	1
		Total		31
	Tax General	Assessor	Assessor Service Request	1
			Total	1
		Tax complaints	311 Call Center Tax Request	1
			Tax Service Request	1
			Total	2
		Total		3
	Total			55
PARKVILLE	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	3
			L&I Housing Condition Urgent Service Request	2
			Total	5
		Total		5

Ward	Subject	Reason	Type	Case Count		
PARKVILLE	Public Works	Miscellaneous	DPW Other Service Request	1		
			Total	1		
		Sanitation		DPW Bulky Waste Not Picked UP - Service Request	5	
				DPW New/Replacement Recycle Bin - Service Request	1	
				DPW New/Replacement Trash Receptacle	1	
				DPW Trash Not Picked UP - Service Request	3	
				DPW Trash or Recycle Violation - Service Request	2	
				Total	12	
				Streets		DPW Dead Animal In Road Service Request
		DPW Leaf Pickup	1			
		DPW Report Pothole - Service Request	1			
		DPW Streets Other	3			
		Total	6			
		Total	19			
		Tax General	Tax complaints	311 Call Center Tax Request	1	
				Total	1	
				Total	1	
		Total	25			
		SOUTH END	Development Services	Housing Code	L&I Exterior Trash Rodent Service Request	1
	L&I Housing Condition Non-urgent Service Request				8	
	L&I Housing Condition Urgent Service Request				5	
	Total				14	
	Zoning				Zoning Violation Complaints	1
					Total	1
	Total			15		
Environmental Health	Trash Complaint		EHD Exterior Trash Rodent Complaint	3		
			Total	3		
	Total		3			
Mayors Office	Constituent Services		Constituent Services - Non urgent South Htfd	1		
		Total	1			

	Total		1
Public Works	Miscellaneous	DPW Other Service Request	3
		Total	3
	Parks	DPW Park Conditions And Complaint	1
		Total	1
	Sanitation	DPW New/Replacement Recycle Bin - Service Request	13
		DPW Recycle not picked up	1
		DPW Trash Cart Repair	1
		DPW Trash Not Picked UP - Service Request	8
		Total	23
	Snow	Snow Service Request	3
		Total	3
	Streets	DPW Catch Basin (drain) Repair or Cleaning	1
		DPW Curb Repair Service Request	2

Ward	Subject	Reason	Type	Case Count	
SOUTH END	Public Works	Streets	DPW Dead Animal In Road Service Request	2	
			DPW Report Pothole - Service Request	2	
			DPW Streets Other	2	
			Total	9	
	Total				39
	Tax General	Tax complaints	311 Call Center Tax Request	3	
			Total	3	
			Total	3	
	Total				61
	SOUTH GREEN	3-1-1	Call Center	Location Not Found	1
Total				1	
Total			1		
Development Services		Housing Code	L&I Housing Condition Non-urgent Service Request	3	
			L&I Housing Condition Urgent Service Request	3	
			Total	6	
		Zoning	Zoning Violation Complaints	1	
			Total	1	
Total		7			
Environmental Health		Trash Complaint	EHD Exterior Trash Rodent Complaint	1	
			Total	1	
		Total		1	
Public Works		Parks	DPW Park Conditions And Complaint	2	
			Total	2	
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	4	
			DPW Trash Not Picked UP - Service Request	2	
			DPW Trash or Recycle Violation - Service Request	1	
			Total	7	
		Transportation	Streetlight Out - City Owned	2	
			Total	2	
	Total		11		
	Tax General	Assessor	Assessor Service Request	1	
Total			1		

		Total		1	
	Total			21	
SOUTH MEADOWS	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	3	
			Total	3	
		Total			3
	Public Works	Sanitation	DPW Trash or Recycle Violation - Service Request		1
				Total	1
		Streets	DPW Dead Animal In Road Service Request		1
				Total	1
		Total			2
	Total			5	
	SOUTH WEST	3-1-1	Call Center	Miscellaneous	2
Total				2	
Total			2		

Ward	Subject	Reason	Type	Case Count		
SOUTH WEST	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	2		
			L&I Housing Condition Urgent Service Request	1		
			Total	3		
		Zoning	Zoning Parking on Front Lawn	3		
			Zoning Violation Complaints	1		
			Total	4		
		Total				7
		Environmental Health	Trash Complaint	EHD Exterior Trash Rodent Complaint	1	
				Total	1	
			Total			
	Public Works	Facilities	DPW Facilities - Custodial	4		
			DPW Facilities - Non-Custodial	3		
			Total	7		
		Miscellaneous	DPW Other Service Request	1		
			Total	1		
		Parks	DPW Park Conditions And Complaint	1		
			Total	1		
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	6		
			DPW New/Replacement Recycle Bin - Service Request	5		
			DPW New/Replacement Trash Receptacle	1		
			DPW Trash Cart Repair	2		
			DPW Trash Not Picked UP - Service Request	8		
			Total	22		
		Snow	Snow Service Request	4		
			Total	4		
		Streets	DPW Leaf Pickup	1		
			DPW Report Pothole - Service Request	1		
			DPW Streets Other	3		
			Total	5		
		Transportation	New Streetlight Request	1		
			Sidewalks	3		

			Street Signs	1
			Total	5
		Tree Complaint	DPW Tree Complaint Service Request	1
			Total	1
		Total		46
	Tax General	Assessor	Assessor Service Request	1
			Total	1
		Tax complaints	Tax Service Request	2
			Total	2
		Total		3
	Total			59
UPPER ALBANY	Development Services	Housing Code	L&I Exterior Trash Rodent Service Request	2
			L&I Housing Condition Non-urgent Service Request	9

Ward	Subject	Reason	Type	Case Count	
UPPER ALBANY	Development Services	Housing Code	L&I Housing Condition Urgent Service Request	2	
			Total	13	
		Zoning	Zoning Violation Complaints	1	
			Total	1	
		Total			14
		Environmental Health	Trash Complaint	EHD Exterior Trash Rodent Complaint	1
				Total	1
			Total		
		Graffiti	Graffiti Complaint	Graffiti Complaint Knox Park	2
				Total	2
	Total			2	
	Public Works	Facilities	DPW Facilities - Custodial	2	
			Total	2	
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	1	
			DPW New/Replacement Recycle Bin - Service Request	3	
			DPW Trash Cart Repair	2	
			DPW Trash Not Picked UP - Service Request	1	
			Total	7	
		Snow	Snow Driveway/Sidewalk Plowed In	1	
			Total	1	
		Streets	DPW Catch Basin (drain) Repair or Cleaning	1	
			DPW Dead Animal In Road Service Request	2	
			DPW Streets Other	7	
			Total	10	
		Total			20
		Tax General	Assessor	Assessor Service Request	1
				Total	1
			Tax complaints	Tax Service Request	2
	Total			2	
	Total			3	
	Total			40	
	WEST END	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	10

		L&I Housing Condition Urgent Service Request	2
		Total	12
	Total		12
Environmental Health	Public Health Safety	EHD Food Complaint - Service Request	1
		Total	1
	Trash Complaint	EHD Exterior Trash Rodent Complaint	4
		Total	4
	Total		5
	Public Works	Facilities	DPW Facilities - Non-Custodial
Total			1
Parks		Wedding at COH Park	2
		Total	2
Sanitation		DPW Bulky Waste Not Picked UP - Service Request	5

Ward	Subject	Reason	Type	Case Count
WEST END	Public Works	Sanitation	DPW New/Replacement Recycle Bin - Service Request	3
			DPW Trash Not Picked UP - Service Request	7
			DPW Trash or Recycle Violation - Service Request	2
			Total	17
		Streets	DPW Curb Repair Service Request	1
			DPW Dead Animal In Road Service Request	3
			DPW Report Pothole - Service Request	5
			DPW Streets Other	2
			Total	11
		Tree Complaint	DPW Tree Complaint Service Request	2
			Total	2
		Total	33	
		Tax General	Tax complaints	Tax Service Request
	Total			1
	Total		1	
	Total	51		
	Total	627		

Total rows: 226

Filter: Case Fact with: All of (Created Date in last 1 months, Ward in "ASYLUM HILL", "BARRY SQUARE", "BEHIND THE ROCKS", "BLUE HILLS", "CLAY ARSENAL", "DOWNTOWN", "FROG HOLLOW", "NORTH EAST", "PARKVILLE", "SHELDON-CHARTER OAK", "SOUTH END", "SOUTH GREEN", "SOUTH MEADOWS", "SOUTH WEST", "UPPER ALBANY", "WEST END")